



## Vehicle & Operator Services Agency

### **PSV OCRS (Operator Compliance Risk Score) Statement**

Operator Name: DEN CANEY COACHES LTD

Operator Licence Number: PD0001193

Date: 14-FEB-09

Roadworthiness Score: G03

Overall Traffic Score: G00

Roadworthiness Score: HISTORIC

Overall Traffic Score: HISTORIC

NB: the scores above are confirmed as the scores on the date that this statement is issued. The scoring process is dynamic, and therefore scores are subject to change.

### **Notes**

OCRS is a mechanism used at roadside checks to calculate the likelihood of an operator being non-compliant. Separate scores are produced for Roadworthiness and Traffic categories.

For each category OCRS is calculated using two distinct methods i.e. Historic and Predictive.

Historic OCRS uses data relevant to a particular operator to calculate an Index Score for that operator and is based on:

- Fleet check vehicle inspections, including any defect resulting in a prohibition
- Roadside inspections, including any defect or offence resulting in a prohibition
- Prosecution and Legal Services records, any convicted offences; driver hours/records etc.

Predictive OCRS is used to calculate an Index Score when VOSA has no Historic information. It uses the data of operators with similar Operator Licence characteristics to calculate the likelihood of non-compliance. Predictive scores will only be displayed if no Historic score exists and is based on:

- Type of operator licence
- Age of operator licence
- Size of fleet

### Historic Scoring Process:

- Events in the past 24 months are included in the calculation
- Roadworthiness and Overall Traffic scores are calculated separately
- Each defect, offence or prosecution is allocated points
- Each operator is given an Index Score which is the average number of points per event
- These scores are then compared with their peers e.g. PSV operators with other PSV operators, HGV operators with other HGV operators)
- A relative score is then produced (based on performance in comparison with others)
- Clear inspections will have a positive effect on the Index Scores, whilst defects or offences identified will have a negative effect
- Operators are rated, 0 low -10 high, with an associated colour coding of R (Red), A (Amber) or G (Green)
- Red represents the higher scores and Green represents the lower scores, but colour and score combinations might vary between Roadworthiness and Traffic
- Generally an operator with a red score is more likely to be checked than an operator with a green score

### Predictive Scoring Process:

- The steps relating to the Historic Scoring process apply but with one exception
- There are no defects, offences or prosecutions for individual operators
- Operators are grouped with others who have the same operator licence characteristics but have historic data
- A score is allocated in line with the average score within the comparison group

**Please direct any comments to [datacare@vosa.gov.uk](mailto:datacare@vosa.gov.uk)**